

Job Opportunity

Heritage
automotive

Job Title	Customer Service Advisor
Location	<i>Oval of Salisbury</i>
Reporting to	Service Manager – Stewart Feltham
Job Purpose	<i>To deliver an experience to customers which exceeds their expectations and support the achievement of profit objectives in the Service department</i>
Main Duties	<ul style="list-style-type: none"> • To provide excellent customer satisfaction • Maximise business opportunities with every customer • Maintain excellent standards of departmental administration • Maximise service profitability through the use of professional sales techniques • Help retailer to achieve industry-leading standards of process efficiency
Essential requirements	Team player Flexible Strong customer focus Professional Appearance Computer Skills Determined to succeed Good Telephone Manner
Desirable requirements	Willingness to learn Customer facing experience
Closing date for applications	20th August 2010
<p>If you are interested in this position please contact Mike Dowling Group HR Manager 07796177023 or email your CV to mike.dowling@heritageautomotive.co.uk quoting HAWebsite.</p>	

Heritage Automotive is an equal opportunities employer